



# Safety Recall Notice

## Batteries for HP, HP Pavilion, HP Compaq, and Compaq Presario Notebook Computers

HP is conducting a worldwide voluntary recall of certain battery packs shipped in HP, HP Pavilion, HP Compaq and Compaq notebook PCs manufactured between August 2007 and January 2008. The batteries can overheat, posing a fire and burn hazard to consumers. Battery packs that may be part of this recall have a bar-code label that starts with CT: and is followed by one of the codes below.

**Note:** Affected batteries will match the pattern below. The ^ can be a number or a letter.

Battery Bar Codes following CT:			
62940^^AXV^^^	65033^^B7U^^^	65035^^B7U^^^	67059^^V8U^^^
	65033^^B7V^^^	65035^^B7V^^^	67059^^V8V^^^
	65033^^BGU^^^	65035^^BGU^^^	
		65035^^BGV^^^	



### What to do:

1. Immediately stop using your battery pack.
2. Visit the HP Notebook PC Battery Recall website to verify if your battery pack is part of this program or call the number below (U.S. & Canada only).

<http://www.hp.com/support/BatteryReplacement>

1-800-889-2031 (U.S. & Canada) 7 am–7 pm CST, Monday–Friday

3. World wide should visit the HP Notebook PC Battery Recall website above or call the specific in-country telephone number at [http://welcome.hp.com/country/us/en/wwcontact\\_us.html](http://welcome.hp.com/country/us/en/wwcontact_us.html).

**Note:** For world wide support, select the world wide link; select the country/language and the click Technical support after you buy.